

Bowland Medical Practice NEWS



Flu Clinic 23rd September



Remember if you had had a letter inviting you to the Saturday 23rd September Flu Clinic - please come.

Flu can be more severe in certain people, such as:

- anyone aged 65 and over
- pregnant women
- children and adults with an underlying health condition (such as long-term heart or respiratory disease)
- children and adults with weakened immune systems

Evening & Weekend Appointments



Did you know you can now book to see a GP or nurse in the evening and at weekends?

Appointments are now available 8am to 8pm weekdays and 10am - 6pm weekends.

Weekend and evening appointments can be booked via the Practice's receptionists. These appointments are for regular appointment at evenings and weekends.

The Weekend & Evening appointments are held at the Foruun. You will not see a GP from the Surgery but they will have access to your medical records .

The Appointments are booked via the Surgery's Receptionists. Please ask if interested.

Missed Appointments

If you cannot keep your appointment please let us know as soon as possible so that it can be given to someone else.



Register for the online Patient Access



AND

Order Repeat Prescriptions Online AND EVEN

Book Appointments Online

Either go to

<https://patient.emisaccess.co.uk/Register>

And follow the simple steps OR

Ask at the Reception for a Patinet Access Registration Letter and then go online

to: <https://patient.emisaccess.co.uk/Register>

And follow the simple steps

There is even a free App on Android and iOS

Electronic Prescriptions & Online Appointments



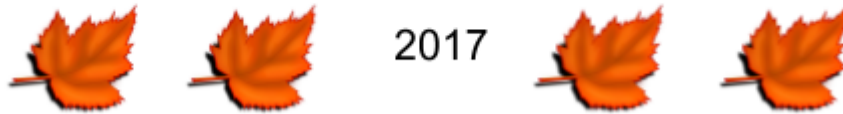
The Surgery offers Electronic Prescriptions. This means the Surgery can send your prescription electronically to the pharmacy that you nominate (if they are part of the scheme) without having to pick up a paper copy from the surgery.

It is reliable secure and confidential::

- you dont have to visit the surgery to pick up the prescription.
- you can have it sent to a pharmacy near where you live, work or shop

You can order repeat prescriptions (and book appointments online) via Patient Access - ask at reception on how to register.

Bowland Patients' Forum NEWS



2017



Update



The last meeting was held on Friday the 8th September. The minutes can be found on the website at: www.bowlandmedicalpractice.co.uk/ppg.aspx

We would like more members and are especially looking for women and younger patients to come along to our meetings.

Meetings last no longer than 1 hour; let the Reception at the Surgery know if you would like to join



Patients Feedback & Kiosk



The Bowland Medical Practice and the the Patients Forum are participating in a Research project to improve the the ability of patients to feedback into NHS services, we want to know what you think of our Practice at Bowland Road.

You may have seen the Kiosk within the Surgery.

Please use the Kiosk and answer the quick questions.

It will only take a couple of minutes.

You can also complete the survey by going to the link below on the internet orscamming the QR code:

Online survey at:
<http://bit.ly/BOWLAND>



We have already had 109 surveys completed and getting back both positive and negative feedback. Most comments are positive but people are concerned about access to appointments and waiting times.

We want to usr your comments to improve the service. So please use the links or the Kiosk to give us your views.